

# ExamSoft Accessibility Conformance Report

VPAT® International Edition Version 2.4 (Revised) ExamSoft Examplify (Windows and Mac)

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### Name of Product/Version

Name of Product: ExamSoft Examplify Version: 3.2.0

## **Product Description**

The application is the ExamSoft Examplify Windows and Mac application.

#### Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Examplify for Windows** and **Mac** as of **November 30, 2022** and is only valid for the version and date it was tested.

This VPAT covers the question types:

- 1. Ordering
- 2. Matching
- 3. Fill-in-the-Blank with Dropdown
- 4. Fill-in-the-Blank
- 5. Multiple Choice
- 6. True / False
- 7. Essay
- 8. Question with Plug-in
- 9. Drag and Drop
- 10. Question with Case Study

Examplify is an Electron-based cross-platform application and therefore accessibility results for multiple platforms are represented in this VPAT.

# **Evaluation Methods Used**

Assistive technology products used as part of testing included Freedom Scientific JAWS 2022, NVDA 2022.3, Freedom Scientific ZoomText 2022, Microsoft Windows accessibility features, VoiceOver for MacOS, Zoom for MacOS, and keyboard-only control. Testing was performed on Windows 11 and MacOS 13.

## **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)ANDEN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

#### Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibilitysupported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

## Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.1.1 (Web)	Supports	Graphical components including images and graphical
<ul> <li>11.1.1.1 (Open Functionality Software)</li> </ul>		buttons have alternative text.
Revised Section 508		
• 501 (Web)(Software)		
• 602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		There are no audio-only or video-only recordings in the
• 9.1.2.1 (Web)	Not Applicable	
<ul> <li>11.1.2.1.1 (Open Functionality Software)</li> </ul>		application.
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.2 (Web)	Not Applicable	Videos are not used.
<ul> <li>11.1.2.2 (Open Functionality Software)</li> </ul>		
Revised Section 508		
• 501 (Web)(Software)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.2.3 (Web)</li> <li>11.1.2.3.1 (Open Functionality Software)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Not Applicable	Videos are not used.
<ul> <li>1.3.1 Info and Relationships (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.3.1 (Web)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Partially Supports	Some data tables on essay questions do not have header tags. Some form controls (edit fields, combo boxes) are not explicitly labeled. The application contains heading tags.
1.3.2 Meaningful Sequence(Level A)Also applies to:EN 301 549 Criteria9.1.3.2 (Web)11.1.3.2.1 (Open Functionality Software)Revised Section 508501 (Web)(Software)602.3 (Support Docs)	Supports	Correct reading sequences can be programmatically determined.
1.3.3 Sensory Characteristics(Level A)Also applies to:EN 301 549 Criteria• 9.1.3.3 (Web)11.1.3.3 (Open Functionality Software)Revised Section 508501 (Web)(Software)• 602.3 (Support Docs)	Supports	Instructions and content do not rely solely on sensory characteristics of components.

Criteria	Conformance Level	Remarks and Explanations
<pre>1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria     9.1.4.1 (Web)     11.1.4.1 (Open Functionality Software) Revised Section 508     501 (Web)(Software)     602.3 (Support Docs)</pre>	Supports	Color is not used as the sole means of conveying information.
1.4.2 Audio Control (Level A)         Also applies to:         EN 301 549 Criteria         9.1.4.2 (Web)         11.1.4.2 (Open Functionality Software)         Revised Section 508         501 (Web)(Software)         602.3 (Support Docs)	Not Applicable	No videos or audio recordings launch automatically when a page is loaded.
<ul> <li>2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria</li> <li>9.2.1.1 (Web)</li> <li>11.2.1.1.1 (Open Functionality Software) Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Some functions of the application are keyboard operable. Functions such as question help, and spellcheck on MacOS are not keyboard operable.
<ul> <li>2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.1.2 (Web)</li> <li>11.2.1.2 (Open Functionality Software)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	No keyboard traps.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria</li> <li>9.2.1.4 (Web)</li> <li>11.2.1.4.1 (Open Functionality Software) Revised Section 508 – Does not apply</li> </ul>	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.
<ul> <li>2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria</li> <li>9.2.2.1 (Web)</li> <li>11.2.2.1 (Open Functionality Software) Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The application does not require a timed response outside of Exam time limits. Exam time limits can be adjusted or removed.
<ul> <li>2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria</li> <li>9.2.2.2 (Web)</li> <li>11.2.2.2 (Open Functionality Software) Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	The application does not contain automatically scrolling or updating content.
<ul> <li>2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria</li> <li>9.2.3.1 (Web)</li> <li>11.2.3.1 (Open Functionality Software) Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Flashing or blinking does not occur in the prohibited range.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web)		
<ul> <li>11.2.4.1 (Open Functionality Software) – Does not apply Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	The application is non-web software.
<ul> <li>2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.4.2 (Web)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	Windows throughout the application contain descriptive titles.
<ul> <li>2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.4.3 (Web)</li> <li>11.2.4.3 (Open Functionality Software)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	Focus order follows reading order on exam question pages.
<ul> <li>2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria</li> <li>9.2.4.4 (Web)</li> <li>11.2.4.4 (Open Functionality Software) Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The purpose of each link can be determined from the link text together with context.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria</li> <li>9.2.5.1 (Web)</li> <li>11.2.5.1 (Open Functionality Software)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Not Applicable	Multipoint or path-based gestures are not used.
<ul> <li>2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria         <ul> <li>9.2.5.2 (Web)</li> <li>11.2.5.2 (Open Functionality Software)</li> </ul> </li> <li>Revised Section 508 – Does not apply</li> </ul>	Supports	Pointer functionality does not contain down-events.
<ul> <li>2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria</li> <li>9.2.5.3 (Web)</li> <li>11.2.5.3.1 (Open Functionality Software)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Partially Supports	Some user interface components with labels contain the text that is presented visually. Some user interface components have visible labels but are not programmatically labeled.
<ul> <li>2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria         <ul> <li>9.2.5.4 (Web)</li> <li>11.2.5.4 (Open Functionality Software)</li> </ul> </li> <li>Revised Section 508 – Does not apply</li> </ul>	Not Applicable	Application does not contain device or user motion functionality.
<ul> <li>3.1.1 Language of Page (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.1.1 (Web)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The default human language can be determined.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria</li> <li>9.3.2.1 (Web)</li> <li>11.3.2.1 (Open Functionality Software) Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Gaining focus on components does not initiate a change of context.
<ul> <li>3.2.2 On Input (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.3.2.2 (Web)</li> <li>11.3.2.2 (Open Functionality Software)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	Changing the setting of user interface components does not automatically cause a change of context.
<ul> <li>3.3.1 Error Identification (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.3.3.1 (Web)</li> <li>11.3.3.1.1 (Open Functionality Software)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	Required fields notify the user in text if there is an input error.
<ul> <li>3.3.2 Labels or Instructions (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.3.2 (Web)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Visible labels are provided for controls.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria</li> <li>9.4.1.1 (Web)</li> <li>11.4.1.1.1 (Open Functionality Software) Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	The software compiles and runs.
4.1.2 Name, Role, Value(Level A)Also applies to:EN 301 549 Criteria9.4.1.2 (Web)11.4.1.2.1 (Open Functionality Software)Revised Section 508501 (Web)(Software)602.3 (Support Docs)	Partially Supports	The application provides name, role, state, and value information to assistive technology for some components. Some buttons and list items do not convey their state. Some help dialogs are not programmatically available. Some form fields are not explicitly labelled to provide accessible names programmatically.

### Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.4 (Web)		
• 10.1.2.4 (Non-web document)	Not Applicable	No time-based media present.
• 11.1.2.4 (Open Functionality Software)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.5 (Web)	Not Applicable	No live presentations hosted.
<ul> <li>11.1.2.5 (Open Functionality Software)</li> </ul>		No live presentations nosted.
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria	Supports	Application does not restrict content to a single
• 9.1.3.4 (Web)	Supports	orientation.
<ul> <li>11.1.3.4 (Open Functionality Software)</li> </ul>		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 only)		
Also applies to:	Not Applicable	
EN 301 549 Criteria		The application does not collect personal information
• 9.1.3.5 (Web)		about the user.
<ul> <li>11.1.3.5.1 (Open Functionality Software)</li> </ul>		
Revised Section 508 – Does not apply	1	
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.3 (Web)	Supports	The application meets the required 4.5:1 contrast ratio
<ul> <li>11.1.4.3 (Open Functionality Software)</li> </ul>		for text.
Revised Section 508		
• 501 (Web)(Software)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
<pre>1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria     9.1.4.4 (Web)     11.1.4.4.1 (Open Functionality Software) Revised Section 508     501 (Web)(Software)     602.3 (Support Docs)</pre>	Supports	Text can be resized without loss of content or functionality.
1.4.5 Images of Text       (Level AA)         Also applies to:       EN 301 549 Criteria         • 9.1.4.5 (Web)       11.1.4.5.1 (Open Functionality Software)         Revised Section 508       501 (Web)(Software)         • 602.3 (Support Docs)	Supports	Images of text are not used.
1.4.10 Reflow (Level AA 2.1 only)         Also applies to:         EN 301 549 Criteria         • 9.1.4.10 (Web)         • 11.1.4.10 (Open Functionality Software)         Revised Section 508 – Does not apply	Supports	Application can be operated without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 only)         Also applies to:         EN 301 549 Criteria         • 9.1.4.11 (Web)         • 11.1.4.11 (Open Functionality Software)         Revised Section 508 – Does not apply	Supports	Interface controls and graphical objects meet the required contrast ratios.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only)Also applies to:EN 301 549 Criteria9.1.4.12 (Web)11.1.4.12 (Open Functionality Software)Revised Section 508 – Does not apply	Not Applicable	Software application does not allow for the user to adjust text spacing properties.
1.4.13 Content on Hover or Focus       (Level AA 2.1 only)         Also applies to:       EN 301 549 Criteria         • 9.1.4.13 (Web)       11.1.4.13 (Open Functionality Software)         Revised Section 508 – Does not apply	Not Applicable	Hover content is not used.
<ul> <li>2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria</li> <li>9.2.4.5 (Web)</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	This is a software application.
<ul> <li>2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria</li> <li>9.2.4.6 (Web)</li> <li>11.2.4.6 (Open Functionality Software) Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Headings and labels describe topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria</li> <li>9.2.4.7 (Web)</li> <li>11.2.4.7 (Open Functionality Software) Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The visual focus is well-defined.
<ul> <li>3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul> <li>9.3.1.2 (Web)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	The default human language can be programmatically determined.
<ul> <li>3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria</li> <li>9.3.2.3 (Web)</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent navigation occurs throughout the application.
<ul> <li>3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria <ul> <li>9.3.2.4 (Web)</li> <li>11.3.2.4 (Open Functionality Software) – Does not apply Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Supports	Consistent identification occurs throughout the application.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria</li> <li>9.3.3.3 (Web)</li> <li>11.3.3.3 (Open Functionality Software) Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Required fields notify the user of an input error.
<ul> <li>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.3.4 (Web)</li> <li>11.3.3.4 (Open Functionality Software)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.
4.1.3 Status Messages(Level AA 2.1 only)Also applies to:EN 301 549 Criteria• 9.4.1.3 (Web)• 11.4.1.3 (Open Functionality Software)Revised Section 508 – Does not apply	Supports	Status messages can be programmatically determined.

### Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level

# **Revised Section 508 Report**

### Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is partially keyboard operable. The application provides name, role, state, and value information to assistive technology for some components.
		The application locks volume control keys during locked-down exams on Windows. Volume is verified before an exam and remains at the set level for the exam.
302.2 With Limited Vision	Partially Supports	<ul> <li>The application is partially keyboard operable.</li> <li>The application provides name, role, state, and value information to assistive technology for some components.</li> <li>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</li> <li>The application meets required contrast ratios in some areas and does not support Windows High Contrast settings in some areas.</li> </ul>
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Supports	Hearing is not required.
302.5 With Limited Hearing	Supports	Hearing is not required.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Partially Supports	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

## Chapter 4: <u>Hardware</u>

Notes: This product is not hardware and therefore this section is not applicable to the product.

### Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The application is not an operating system (platform software).
502.2.2 No Disruption of Accessibility Features	Partially Supports	The application does not interfere with some operating system accessibility features on Windows: Windows High Contrast settings are partially supported. The application does not interfere with accessibility settings on MacOS.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	The application provides name, role, state, and value information to assistive technology for some components.
		Some buttons and list items do not convey their state. Some help dialogs are not programmatically

Criteria	Conformance Level	Remarks and Explanations
		available. Some form fields are not explicitly labelled
		to provide accessible names programmatically.
		Assistive technology can operate the user interface
502.3.2 Modification of Object Information	Partially Supports	in some areas.
		Help dialogs are not programmatically available.
502.3.3 Row, Column, and Headers	Partially Supports	Essay question word count table does not contain header cells.
		Assistive technology can operate the user interface
502.3.4 Values	Partially Supports	to determine values in some areas.
		Help dialogs are not programmatically available.
		Assistive technology can operate the user interface
502.3.5 Modification of Values	Partially Supports	to modify values.
		Help dialogs are not programmatically available.
		The application provides label information to
		assistive technology for some components.
502.3.6 Label Relationships	Partially Supports	Como componente (o o adit fieldo) de not everido
		Some components (e.g., edit fields) do not provide accessible name labels.
		Parent-child relationships can be determined
502.2.7 Historychical Deletionships	Doutielly Supports	programmatically.
502.3.7 Hierarchical Relationships	Partially Supports	
		Help dialogs are not programmatically available.
502.3.8 Text	Partially Supports	Help dialogs are not programmatically available.
502.3.9 Modification of Text	Supports	Assistive technology can operate the user interface.
		Some objects provide their roles, and the actions
502.3.10 List of Actions	Partially Supports	may be programmatically determined.
		Help dialogs are not programmatically available.
502.3.11 Actions on Objects	Partially Supports	Some objects provide their roles, and the actions
		may be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
		Help dialogs are not programmatically available.
502.3.12 Focus Cursor	Supports	Edit Fields are compatible with Assistive technology.
502.3.13 Modification of Focus Cursor	Supports	Edit Fields are compatible with Assistive technology.
502.3.14 Event Notification	Supports	Controls notify the user of a change in state.
502.4 Platform Accessibility Features	Not Applicable	The application is not an operating system.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Support	Windows: High Contrast settings are partially supported, and volume controls are disabled. Volume is verified before an exam. MacOS: user preferences are supported Provided the user configures them before starting a locked-down exam.
503.3 Alternative User Interfaces	Not Applicable	The application does not provide an alternative user interface and is not assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Videos are not used.
503.4.2 Audio Description Controls	Not Applicable	Videos are not used.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to
002.2 Accessibility and compatibility reatures	Supports	other formats.
602.3 Electronic Support Documentation	See <u>WCAG 2.0</u> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic	Supports	The documentation is in electronic format and can be converted to
Support Documentation	Supports	other formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and	Supports	The ExamSoft accessibility statement can be found at:
Compatibility Features	Supports	https://examsoft.com/about-examsoft/accessibility-statement/
603.3 Accommodation of Communication Needs	Supports	Support services accommodate end users with disabilities.

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# Chapter 4: <u>4.2 Functional Performance Statements</u> (FPS)

Criteria	Conformance Level	Remarks and Explanations
		The application is partially keyboard operable.
4.2.1 Usage without vision	Partially Supports	The application provides name, role, state, and value information to assistive technology for some components.
		The application locks volume control keys during locked- down exams on Windows. Volume is verified before an exam and remains at the set level for the exam.
4.2.2 Usage with limited vision	Partially Supports	The application is partially keyboard operable.

Criteria	Conformance Level	Remarks and Explanations
		The application provides name, role, state, and value information to assistive technology for some components.
		The application can be used by users with low visual acuity when combined with screen magnification assistive technology.
		The application meets required contrast ratios in some areas and does not support Windows High Contrast settings in some areas.
4.2.3 Usage without perception of colour	Supports	Color is not used as the sole means of conveying information.
4.2.4 Usage without hearing	Supports	Hearing is not required.
4.2.5 Usage with limited hearing	Supports	Hearing is not required.
4.2.6 Usage with no or limited vocal capability	Supports	Does not require user speech.
4.2.7 Usage with limited manipulation or strength	Partially Supports	The application is partially keyboard operable.
4.2.8 Usage with limited reach	Partially Supports	The application is partially keyboard operable.
4.2.9 Minimize photosensitive seizure triggers	Supports	Flashing or blinking does not occur.
4.2.10 Usage with limited cognition, language or learning	Supports	
4.2.11 Privacy	Supports	Privacy can be maintained while using this application.

### Chapter <u>5: Generic Requirements</u>

Notes: This product does not have closed functionality and is not hardware.

#### Chapter <u>6: ICT with Two-Way Voice Communication</u>

Notes: Not an ICT product with two-way voice communication.

#### Chapter 7: ICT with Video Capabilities

Notes: Not an ICT product with video capabilities.

#### Chapter 8: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

#### Chapter <u>9: Web</u> (see <u>WCAG 2.x section</u>)

Notes: The content of this section is contained in the WCAG 2.x section above.

#### Chapter 10: Non-web Documents

Notes: Application is an iOS application

#### Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	The application is not Assistive Technology.
11.5.2.5 Object information		The application provides name, role, state, and value information to assistive technology for some components. Some buttons and list items do not
	Partially Supports	convey their state. Some help dialogs are not programmatically available. Some form fields are not explicitly labelled to provide accessible names programmatically.
11.5.2.6 Row, column, and headers	Partially Supports	Essay question word count table does not contain header cells.
11.5.2.7 Values	Partially Supports	Assistive technology can operate the user interface to determine values in some areas.
		Help dialogs are not programmatically available.
11.5.2.8 Label relationships	Partially Supports	The application provides label information to assistive technology for some components.
		Some components (e.g., edit fields) do not provide accessible name labels.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.9 Parent-child relationships	Partially Supports	Parent-child relationships can be determined programmatically. Help dialogs are not programmatically
		available.
11.5.2.10 Text	Partially Supports	Help dialogs are not programmatically available.
11.5.2.11 List of available actions Partially Supports	Partially Supports	Some objects provide their roles, and the actions may be programmatically determined.
		Help dialogs are not programmatically available.
11.5.2.12 Execution of available actions	Partially Supports	Some objects provide their roles, and the actions may be programmatically determined.
		Help dialogs are not programmatically available.
11.5.2.13 Tracking of focus and selection attributes	Supports	Edit Fields are compatible with Assistive technology.
11.5.2.14 Modification of focus and selection attributes	Supports	Edit Fields are compatible with Assistive technology.
11.5.2.15 Change notification	Supports	Toggle controls and tabs notify the user of a change in state.
11.5.2.16 Modifications of states and properties	Partially Supports	Assistive technology can operate the user interface in some areas.
		Help dialogs are not programmatically available.
11.5.2.17 Modifications of values and text	Partially Supports	Assistive technology can operate the user interface in some areas.

Criteria	Conformance Level	Remarks and Explanations
		Help dialogs are not programmatically available.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	Application is not a platform.
11.6.2 No disruption of accessibility features	Partially Support	Windows: High Contrast settings are partially supported, and volume controls are disabled. Volume is verified before an exam. MacOS: user preferences are supported Provided the user configures them before starting a locked-down exam.
11.7 User preferences	Partially Support	Windows: High Contrast settings are partially supported, and volume controls are disabled. Volume is verified before an exam. MacOS: user preferences are supported Provided the user configures them before starting a locked-down exam.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

# Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The documentation is in electronic format and can be converted to other formats.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	The ExamSoft accessibility statement can be found at: <u>https://examsoft.com/about-examsoft/accessibility-</u> <u>statement/</u>
12.2.3 Effective communication	Supports	Support services accommodate end users with disabilities.
12.2.4 Accessible documentation	See <u>WCAG 2.x</u> section	See information in WCAG section

#### Chapter <u>13: ICT Providing Relay or Emergency Service Access</u>

Notes: Not an ICT product that provides relay or emergency service access.

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